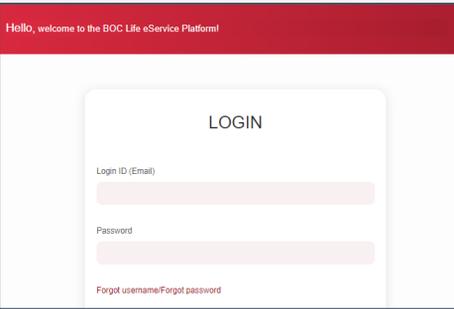


1. Enter our website

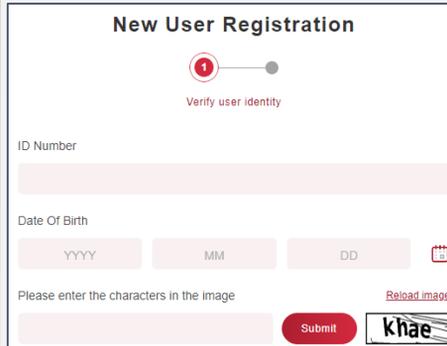


Please use below [website](https://www.boclifeline.com) or scan the [QR code](#) to enter eService Platform



<https://www.boclifeline.com>

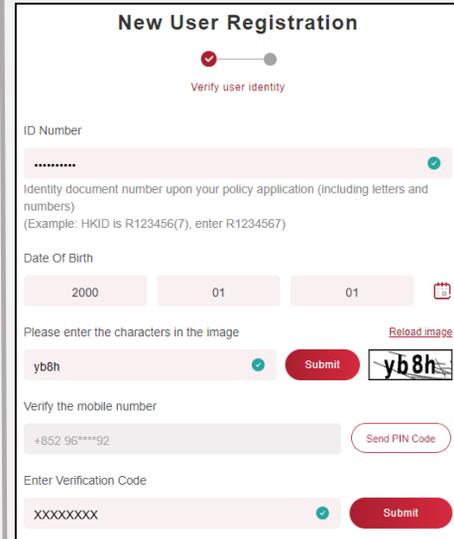
2. Input information



Click on “New User Registration”, then follow the instructions to enter your **ID Number** and **Date of Birth** (see example in the image), then enter the verification code, and click on “Submit”

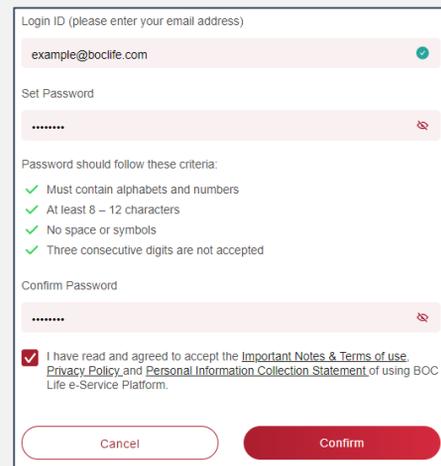
ID Number:
Identity document number upon your policy application (including letters and numbers)
(Example: HKID is R123456(7), enter R1234567)

3. Input verification code



Click “Send PIN Code”. Input verification code after received then click on “Submit”

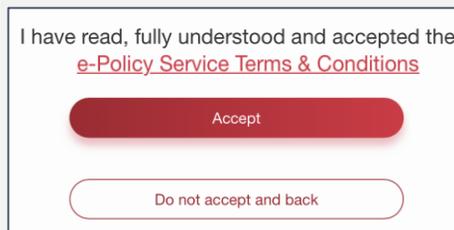
4. Setup password



Enter the **password** you want to set, and re-enter the password for confirmation. Then click “Confirm”

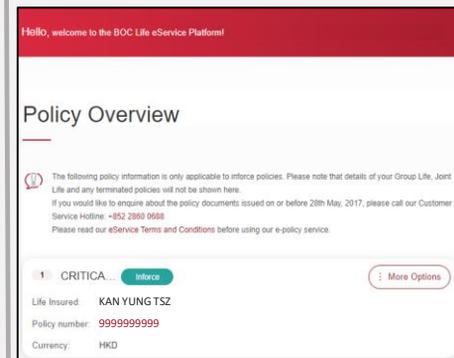
Your email will be defaulted as the User Name. If you do not have any email record in BOC Life, you have to input an email as user name for registration.

5. Complete registration



Read the e-Policy Service Terms & Conditions and then, click “Accept”. You can start to enquire your policy(ies) now

6. eService Platform



- ✓ Enquire policy details
- ✓ Download ePolicy
- ✓ Download eStatement/ correspondence
- ✓ Submit policy change
- ✓ Submit eClaim
- ✓ Deposit premium voucher