

Notice on suspension of online customer services

28 September 2018

To enhance our online services to customers, we will conduct system upgrade **from 00:30am to 07:00am on 14 October 2018 (Sunday)** and certain online customer services will be suspended during the period. Customers are advised to make necessary arrangements in advance.

Online platforms affected will include:

- BOC Life eService platform
- BOC Life eChannel platform
- Mobile Application

We apologise for the inconvenience that may be caused. For enquiry, please call our Customer Service Hotline (852) 2860 0688 or email to cs@boclife.com.hk.

BOC Group Life Assurance Company Limited