

Suspicious calls

27 November 2018

We have recently come across complaints from citizens about receiving unknown calls (suspicious phone numbers are 3951 5217 and 3177 8568), which invited them to conduct customer survey of BOC Life or visit our customer service centers to redeem gift .

It is hereby stated that BOC Life has not authorised any person or institution to make the above calls. For official activities, we will issue a written notice to customers as confirmation.

In case of any doubt, please call our Customer Service Hotline at (852) 2860 0688 during office hours.

BOC Group Life Assurance Company Limited