

## Notice on suspension of online customer services

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**12 March 2018**

To enhance our online services to customers, we will conduct system upgrade **from 11pm on 31 March 2018 (Saturday) to 3pm on 1 April 2018 (Sunday)** and certain online customer services will be suspended during the period. Customers are advised to make necessary arrangements in advance.

Online platforms affected will include:

- BOC Life eService platform
- BOC Life eChannel platform
- Mobile Application

We apologise for the inconvenience that may be caused. For enquiry, please call our Customer Service Hotline (852) 2860 0688 or email to [cs@boclife.com.hk](mailto:cs@boclife.com.hk).

BOC Group Life Assurance Company Limited