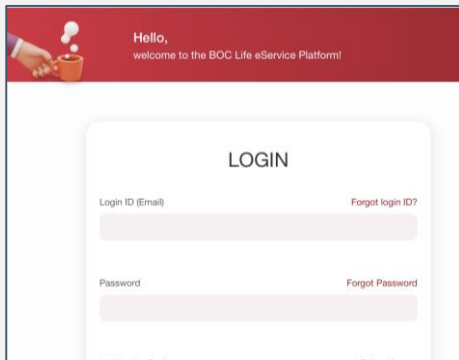


1. Enter our website

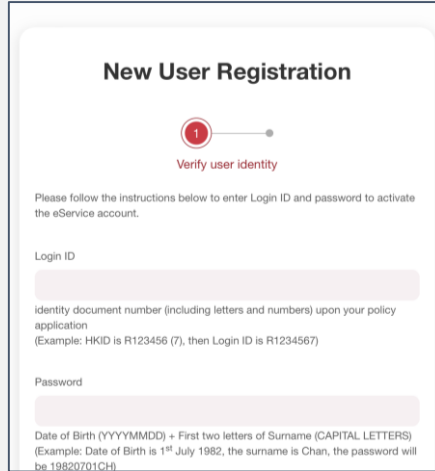


Please use below [website](https://www.boclifeline.com) or scan the [QR code](#) to enter eService Platform



<https://www.boclifeline.com>

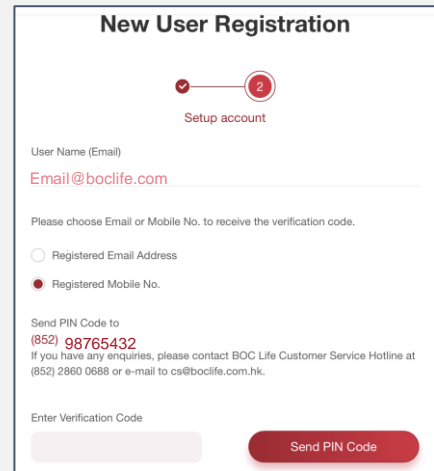
2. Input information



Click [New User Registration](#), and follow the instruction to input Login ID and password

Login ID :
ID number upon your policy application
Password :
Date of Birth (YYYYMMDD) + First 2 letters or number of **Surname** (CAPITAL LETTERS)

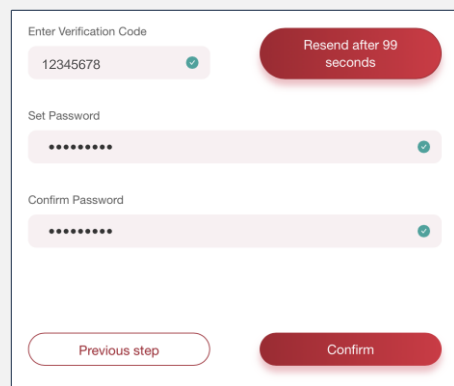
3. Input verification code



Choose either **Email** or **Mobile No.** to receive the verification code. Then, click "**Send PIN Code**". Input verification code after received

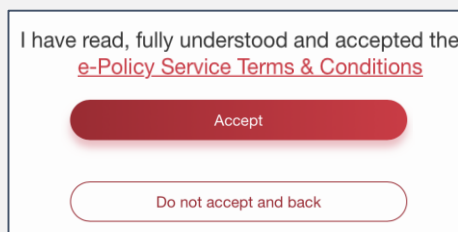
Your email will be defaulted as the User Name. If you do not have any email record in BOC Life, you have to input an email as user name for registration.

4. Setup password



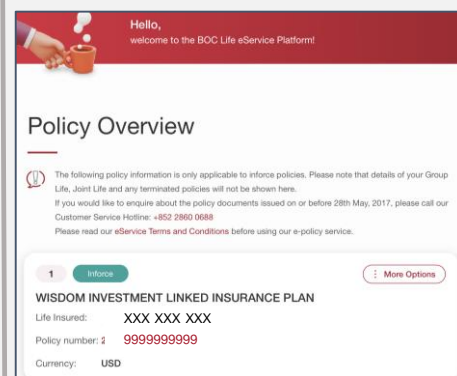
Enter the **password** you want to set, and re-enter the password for confirmation. Then click "**Confirm**"

5. Complete registration



Read the e-Policy Service Terms & Conditions and then, click "**Accept**". You can start to enquire your policy(ies) now

6. eService Platform



- ✓ Enquire policy details
- ✓ Download ePolicy
- ✓ Download eStatement/ correspondence
- ✓ Submit policy change
- ✓ Submit eClaim
- ✓ Deposit premium voucher

For further inquiries, please call **Customer Service Hotline** at (852) 2860 0688