



**"Easy Claims"<sup>1</sup>**  
**Pioneer**  
 Claims Submission via  
 e-platform in the  
 Life Insurance  
 Market

**BOC Group Life Assurance Company Limited ("BOC Life") presents to you "Easy Claims"<sup>1</sup> service. "Easy Claims"<sup>1</sup> - a convenient and simple way of online claims submission - just 3 steps to finish the claim and receive instant approval with "Easy Claims"<sup>1</sup>!**

**Easy Submission - Just 3 Steps:**



Customers\* may be waived from submitting claim form, medical laboratory reports and hospital receipts (subject to specified criteria<sup>1</sup>).

<sup>1</sup>"Easy Claims" is only applicable to the selected customers who are holding Medi-Dollars Hospital Cash Plan ("the Plan") and / or Hospital Income Rider ("the Rider")

**The advantages of "Easy Claims"<sup>1</sup>**

- Simple and easy application**
- Submit claims anytime, anywhere**
- Instant claims approval**
- Simplify claims process**



Through the eService, you can enjoy simple yet secure online policy management anytime.

**Register Now!**

For details of the Plan and / or the Rider, please refer to the policy provisions or browse the following website:

[http://www.boclifeline.com.hk/en/life\\_insurance\\_plan/products/Medi-Dollars\\_Hospital\\_Cash\\_Plan.html](http://www.boclifeline.com.hk/en/life_insurance_plan/products/Medi-Dollars_Hospital_Cash_Plan.html)

[http://www.boclifeline.com.hk/en/life\\_insurance\\_plan/products/Hospital\\_Income\\_Rider.html](http://www.boclifeline.com.hk/en/life_insurance_plan/products/Hospital_Income_Rider.html)

**If you have any enquiries related to our service or products, welcome to call our**

**Customer Service Hotline: 2860 0688**

**Remarks:**

1. Customers should log-in to the eService account at [www.boclifeline.com/online/mobile/index.do](http://www.boclifeline.com/online/mobile/index.do) for the "Easy Claims" service, then fill in 3 claims declaration (i) Illness Name; (ii) Hospital confinement days; (iii) Hospital name, and submit copy of medical proof showing the hospital confinement duration and diagnosis, after which instant approval will be received. Claims made via "Easy Claims" must fulfill all of the following criteria: (i) Hospital confinement in Hong Kong not exceeding 2 days; (ii) Diagnosis requiring hospital confinement is within one of the 20 specified illnesses (20 specified illnesses are subject to change from time to time at the sole and absolute discretion of BOC Life without prior notice and with immediate effect); and (iii) Maximum number of claims payable under "Easy Claims" is 2 per policy year. For details, please refer to the terms and conditions of "Easy Claims" at BOC Life eService platform. If a claim for hospital confinement does not satisfy any or all of the aforementioned criteria for "Easy Claims", the claim shall be subject to normal e-claims procedure (listed on the terms and conditions of e-Claims Service).

**Important Notes:**

- The Plan and / or the Rider is underwritten by BOC Life.
- BOC Life is authorised and regulated by the Insurance Authority to carry on long term business in the Hong Kong Special Administrative Region of the People's Republic of China.
- BOC Life reserves the right to decide at its sole discretion to accept or decline any application for the Plan and / or the Rider according to the information provided by the proposed insured and the applicant at the time of application. The Plan and / or the Rider is subject to the formal policy documents and provisions issued by BOC Life. Please refer to the relevant policy documents and provisions for details of the insured items and coverage, provisions and exclusions.
- BOC Life reserves the right to suspend, vary and/or terminate the "Easy Claims"<sup>1</sup> service and to amend the relevant terms and conditions of "Easy Claims"<sup>1</sup> at any time at its sole and absolute discretion without prior notice and with immediate effect.

**Notes:**

The Policy Owner is subject to the credit risk of BOC Life. If the policy owner discontinues and/or surrenders the insurance plan in the early policy years, the amount of the benefit he/she will get back may be considerably less than the amount of the premium he/she has paid.

Should there be any discrepancy between the Chinese and English versions of this promotion material, the English version shall prevail.

This promotion material is for reference only and is intended to be distributed in Hong Kong only. It is not and shall not be construed as an offer to sell or a solicitation of an offer or recommendation to purchase or sale or provision of any products of BOC Life outside Hong Kong. Please refer to the policy documents and provisions issued by BOC Life for details (including detailed terms, conditions, exclusions, policy costs and fees) of the Plan and / or the Rider. You are welcome to enquire BOC Life Customer Service Hotline for more information.

This promotion material is published by BOC Life.

Insurer :



**中銀人壽**  
**BOC LIFE**