

Membership Upgrade Guide

1 First Step

Apply for BOC Life selected insurance products and become BOC Life selected policyholder.

BOC Life provides a wide range of insurance products and specially includes entry level health insurance products with affordable premium. To know more information, please refer to the following website.



[CLICK HERE](#) to know more about BOC Life's latest health insurance products

Application method



Contact your Financial Consultants



Member Hotline
(852) 2862 9811

2 Second Step

When the policy is issued, please go to Live Young Official Site for membership upgrade. Detailed procedures as follow.

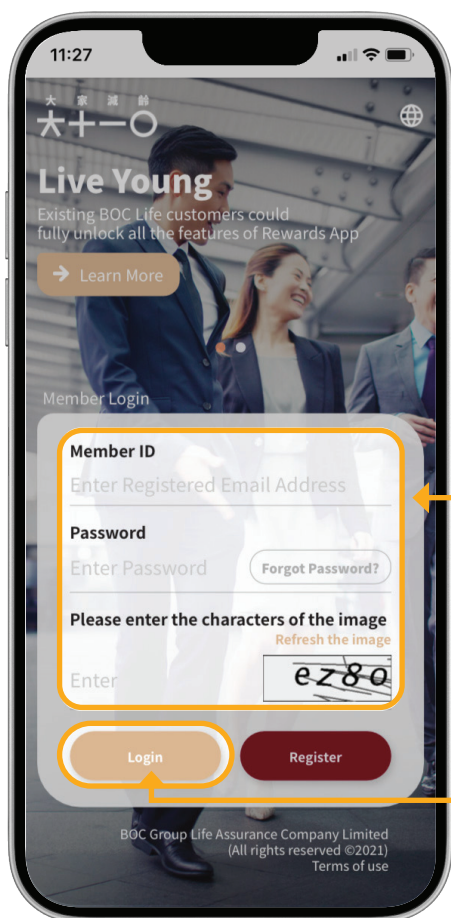
STEP 1



When you received the policy,
please go to:

www.boclif.com.hk/en/liveyoung

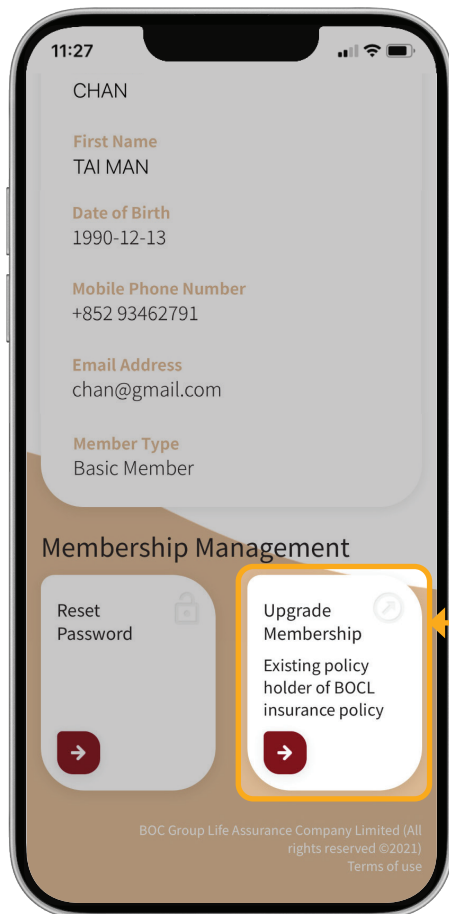
1 Click “Log in/ Upgrade”



2 Enter your **Member ID**, **password** and the **characters of the image**

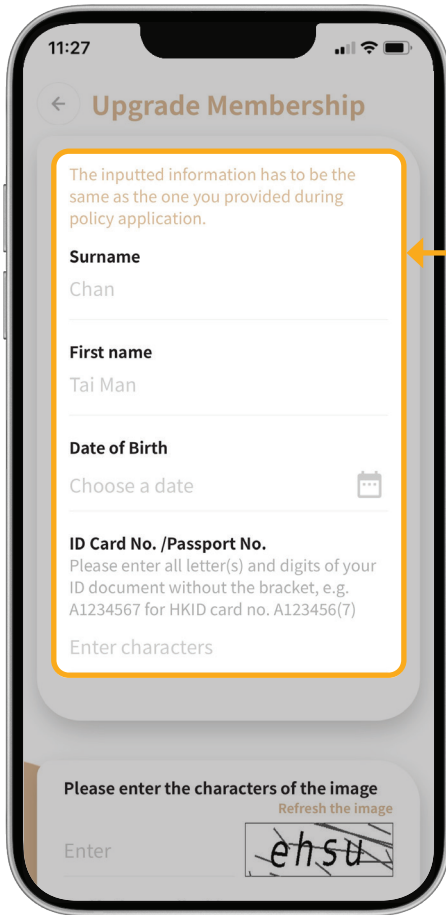
3 Click “Login”

STEP 2



1 Upon logging in, click **“Upgrade Membership”** at the bottom of the membership page.

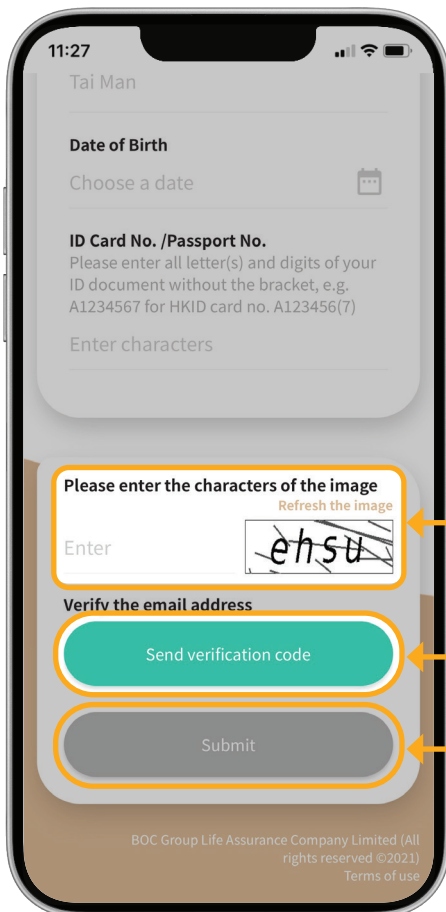
STEP 3



Fill in your personal information

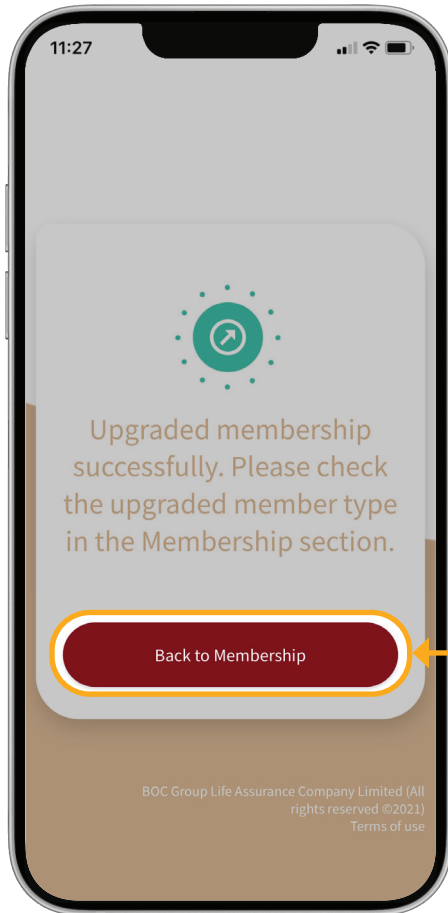
- 1 Fill in your personal information (as per HKID card / Passport) and Personal Identity Document Number for verification

Note: The information to be filled out is required to be the same as the information provided upon policy application



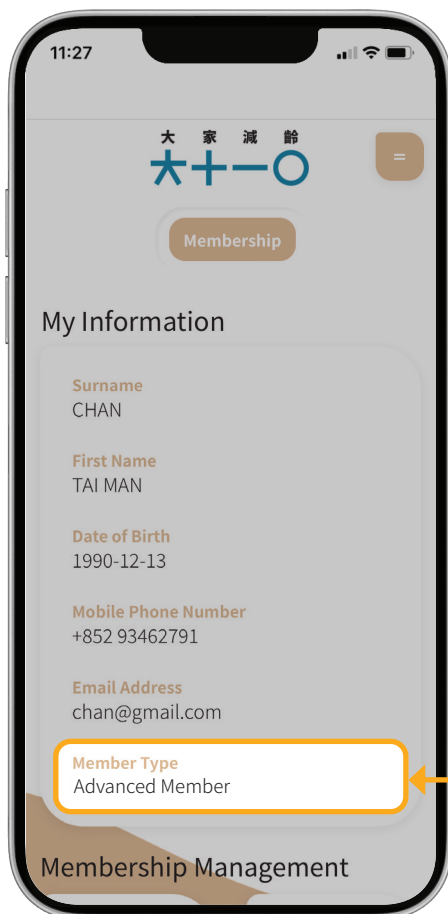
- 2 Please follow the instruction and enter **the characters in the image**
- 3 Click **“Send verification code”**, a verification code will be sent to your registered email address
- 4 Enter the verification code you **received from your registered email address**
- 5 Click **“Submit”** to complete

STEP
4

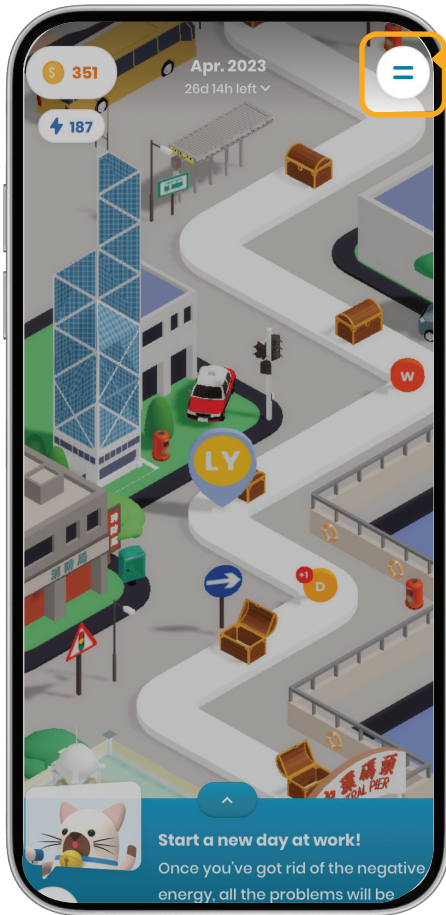


You are now
successfully upgraded to
Advanced Member

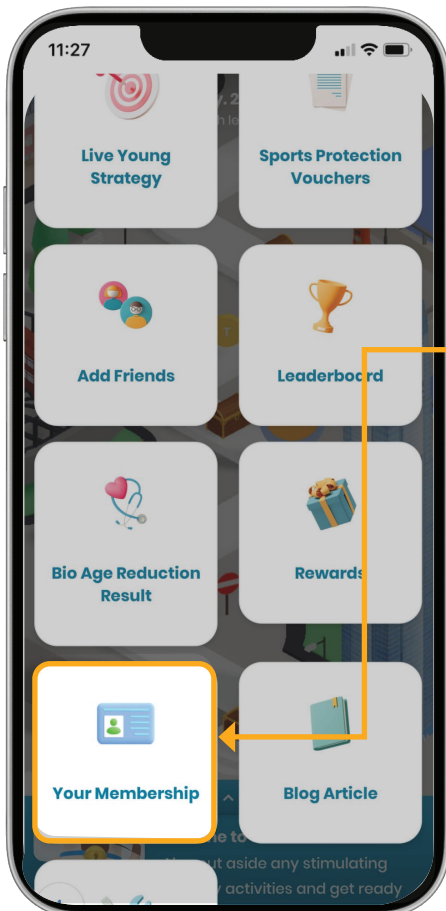
1 Click "Back to Membership"



2 You can view that
your member type
is already updated to
Advanced Member



3 At the same time, you can also visit the Live Young Rewards App, by refreshing the page and clicking the menu button on the top right corner.



4 Click **“Your Membership”** to view your updated member type.



Live Young Rewards Program is organized by BOC Life

Partners



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